

# REPLY TOOLKIT

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FOR REPLY<sup>®</sup>, REPLY<sup>®</sup> WW,  
REPLY<sup>®</sup> EZ & REPLY<sup>®</sup> EU

## User Reference Guide

*For OCX Version 6.0.15*

*Updated May 1, 2008*



Fleetwood Reply® Standard/Worldwide (WW)/Export (EU)/EZ System  
Application Programming Interface (API)  
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# TABLE OF CONTENTS

General Overview .....	8
Toolkit Installation .....	8
Connecting to Base Station .....	8
Specifying Keypads.....	9
Handling Data Events.....	10
Receiving Keypad Data.....	10
Reply ActiveX Control.....	11
Properties .....	11
Methods.....	18
Events.....	22
Using OCX with Visual Studio .NET .....	25
Troubleshooting.....	26
Contacting Technical Support .....	27
Revision History.....	28

# USER GUIDE

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## GENERAL OVERVIEW

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The Reply® wireless response system is comprised of wireless handheld units, a base station receiver/transmitter, and a control computer. The control computer connects to the base station via a serial or Ethernet connection. Commands are issued from the control computer to the handsets via the base station. The ActiveX Toolkit will allow software developers to create customized applications for communicating with the Reply® wireless response system. The ActiveX Toolkit encapsulates communication between the Reply® base station and the control computer. This is intended to foster an open architecture concept for the Reply® system while simultaneously simplifying implementation.

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## TOOLKIT INSTALLATION

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The Reply® Toolkit is contained in Reply.ocx. All runtime libraries are compiled into the ActiveX control. In order to use the toolkit in your application, it must be registered. This can be accomplished by using RegSvr32.exe in Windows. For example, the following command registers the Reply® Toolkit under a typical Windows XP installation.

```
c:\winnt\system32\regsvr32.exe "c:\Program Files\Fleetwood Group\Reply\Reply.ocx"
```

The toolkit can be uninstalled by issuing the same command with a “-u” argument. The Reply.ocx file can then be deleted.

To use the Reply® Toolkit in your application, it must be referenced in the project in your development environment. For example, in Visual Basic 6, with an open project, select the Project -> Components... menu item. Select Reply ActiveX Control from the list of controls. The Toolbox (control palette) will now contain the control ReplyX. This control can be used at design time by adding it to a form or container object from the toolbox or it can be instantiated within code under most programming languages.

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## CONNECTING TO BASE STATION

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Note: To make changes to the communication or model settings, the Reply instance must be disconnected. Reply.Connected contains the current connection status (True / False).

To connect to the base station, begin by selecting the correct ReplyModel and SerialPort (default port is 1). The SerialPort property accepts values between 1-16. You can then call Reply.Connect(). If a connection failure occurs (base not found, base already connected, base not powered on, etc.) an error event or exception (see ErrorEventsEnabled property) will be raised that the base is busy or cannot be found.



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## SPECIFYING KEYPADS

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The Reply control maintains a list of keypads that actions are performed against. This allows a developer to control which individual keypads receive data. To specify a keypad or range of keypads, use the `AddKeypad` method. `AddKeypad` accepts two parameters, a starting keypad number and a count. Adding a range of keypads from 1 – 100 is as simple as calling `AddKeypad(1, 100)`. Suppose you are a nerd apprentice loyal to your master Fibonacci and want to only communicate with keypads 1, 1, 2, 3, 5, 8, 13, 21, 34, 55, 89, 144 & 233. You would call the following:

```
myBase.AddKeypad(1, 1) // keypad 1
myBase.AddKeypad(1, 3) // keypads 1 - 3
myBase.AddKeypad(5, 1) // keypad 5
...
myBase.AddKeypad(233, 1) // keypad 233
```

Note that inserting keypad 1 twice does not add the keypad to the list twice. The second `AddKeypad` simply sets the keypad 1 flag again. A subsequent call to `RemoveKeypad(1, 1)` would remove all reference to keypad 1 and keypad data will not be processed for that keypad.

Other methods of managing keypads exist. `AddKeypadByString(sKeypads)` accepts a string of the following format “1, 3, 5-10, 20-30, 32”. Keypad numbers separated by commas are treated as individual keypads while keypads separated by a dash are interpreted as an inclusive range. Invalid string formats will raise an exception. For example, the string “1-10, 20-“ will result in an exception containing an invalid range error.

The keypads can be removed from the `KeypadList` by calling `RemoveKeypad(iKeypad, iCount)` or `RemoveKeypadByString(sKeypads)`. To clear the entire `KeypadList`, call `ClearKeypadList()`.

To determine if a keypad is already in the list, call `IsKeypadInList(Keypad #)`.

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## HANDLING DATA EVENTS

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To handle data events, an event handler must be assigned to the various Reply events. If an event handler is not assigned to a particular event type, your application will not receive that type of event.

For a complete list of all Reply event types and specific data event details, refer to the technical reference portion of this document.

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## RECEIVING KEYPAD DATA

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Keypad data values are sent to your application via the OnKeypadDataReceived event.

Suppose you wish to poll keypads 1-100 during a meeting.

Your application behaves as follows:

- 1) Assign an event handler to OnKeypadDataReceived
- 2) `reply.AddKeypad(1, 100); // add keypads 1 – 100 to keypad list`
- 3) `reply.Connect(); // connect to the base`
- 4) `reply.StartPolling(); // begin receiving data events`
- 5) Collect data by processing OnKeypadDataReceived events
- 6) `reply.StopPolling() // stop receiving events`
- 7) `reply.Disconnect() // Note: this method implicitly calls StopPolling()`
- 8) Display results of polling

# TECHNICAL REFERENCE

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## REPLY ACTIVEX CONTROL

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### PROPERTIES

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#### **BaseChannel (\* mReply2005)**

Specifies the communication channel the base is currently utilizing for communication. This property is readable within 2 seconds of connecting to the base station. Setting this property will change the base station communication channel.

#### **BaseSerialNumber (\* mReply2005 / read-only)**

Returns the serial number of the base station.

\* Note: This property is readable within 2 seconds of connecting to the base station.

#### **BaseVersion (read-only)**

Returns the firmware version of the base station that the control is connected to.

\* Note: Must be connected in order to read this property. BaseVersion is populated during the Connect() method execution. BaseVersion will be set before Connect() completes and before the Connected property reports true.

*BaseVersion* has three general states:

- "Not Connected"
- "Legacy Version" (older bases are unable to report their firmware version on command)
- Model & Firmware Version (i.e. "CRS930 0.5.1")

#### **CommunicationTimeout**

Specifies the number of milliseconds to wait while detecting a communication failure before raising an error / exception. Default value is 3000 which should work fine for most uses.

### **Connected (read-only)**

The status of the Reply connection. Use *Connect()* and *Disconnect()* methods to connect to the base.

Note: If the base becomes disconnected, the OCX will issue an error exception and initiate a *Disconnect()* call. Once the base has been reconnected, the developer must call *Connect()* manually to reconnect to the base. This is done to prevent the OCX from entering an unknown connection state.

### **ControlVersion (read-only)**

The *ControlVersion* property returns the major version, minor version, and build number of the Reply control. This property is useful in determining if you are using the latest release of the control and also helps streamline technical support communication.

### **DebugEventsEnabled**

When set to true, the Reply ActiveX will raise *OnDebug* events, which return text strings reporting the status of the control at various points while connecting, communicating, and disconnecting. The *OnDebug* event is primarily intended for use in conjunction with a technical support request. A technical support representative may request that you collect specific debug information to help resolve your case.

### **ErrorEventsEnabled**

When set to true, errors events are raised via the *OnError* event handler assigned by the developer. Error Events are provided as a convenience to developers who prefer to work with events rather than exceptions. Note: developers using events must perform their own error flow control logic, whereas those using exceptions can typically use the exception handling ability built into most programming languages.

### **ErrorExceptionsEnabled**

When set to false, Error Exceptions are suppressed. This is provided as a convenience to developers who prefer to work with events or handle events manually using *LastErrorCode* & *LastErrorMessage*. Note: developers using events must perform their own error flow control logic, whereas those using exceptions can typically use the exception handling ability built into most programming languages.

### **KeypadAddressChannelShortcutsEnabled (\* mReply2005)**

When set to true, the keypad shortcuts for changing the keypad address and channel are enabled. The false, these shortcuts are disallowed.

\*Note: This property will only affect keypads when *KeypadConfigurationMode* = *kpcBase* and when the base is connected.

### **KeypadConfigurationMode (\* mReply2005)**

KeypadConfigurationMode has two possible values: *kpcManual* & *kpcBase*. When set to *kpcManual*, all keypad changes must be made manually using the keypad membrane. When set to *kpcBase*, all keypads that are within range and powered up will be automatically reconfigured based on the Keypad\*\*\*\*\* properties (these properties are all prefixed with Keypad).

\*Note: This property will only affect keypads when *KeypadConfigurationMode* = *kpcBase* and when the base is connected.

### **KeypadDigitEcho (\* mReply2005)**

When set to true, a key that is pressed will display the value of the key on the keypad display. For example, with digit echo on, pressing key 2 displays "2" on the keypad display.

\*Note: This property will only affect keypads when *KeypadConfigurationMode* = *kpcBase* and when the base is connected.

### **KeypadGlobalConfigurationLock (\* mReply2005)**

When set to true, keypad manual configuration will be locked. No shortcuts will work on the keypad. This setting is intended to prevent keypad users from inadvertently or intentionally changing keypad settings.

\*Note: This property will only affect keypads when *KeypadConfigurationMode* = *kpcBase* and when the base is connected.

### **KeypadList (read-only)**

Returns a comma-delimited string of keypads. Use *AddKeypad* and *RemoveKeypad* methods to maintain *KeypadList* property.

### **KeypadListCount (read-only)**

Returns the number of keypads represented in the *KeypadList* property.

### **KeypadLowBatteryNotification (\* mReply2005)**

When set to true, an *OnLowBatteryWarning* event will be raised when a keypad experience low battery power. If this property is false, battery level can still be monitored via the *OnKeypadTimestamp* and *OnKeypadSerialNumber* events.

\*Note: This property will only affect keypads when *KeypadConfigurationMode* = *kpcBase* and when the base is connected.

### **KeypadOnlyAcceptInitialResponse (\* mReply2005)**

When set to true, only the keypress will be sent to the base. This property is easy to misunderstand. To clarify, if this property is enabled a keypad user presses 4 can press clear and change their response before the base reads the keypress value. The user cannot press 4, then press 2 before the base has read the keypress value. The 2 will be rejected by the keypad. Once the 4 has been read, the user can then press 2 and it will be accepted by the keypad.

\*Note: This property will only affect keypads when *KeypadConfigurationMode* = *kpcBase* and when the base is connected.

### **KeypadPostAcknowledgement (\* mReply2005)**

When set to true, a key that is pressed will display horizontal bars on the keypad display. When the base has acknowledged receipt of the key press, the bars will disappear.

\*Note: This property will only affect keypads when *KeypadConfigurationMode* = *kpcBase* and when the base is connected.

### **KeypadSoftkeysEnabled (\* mReply2005)**

When true, the softkeys at the top of the keypad membrane will be responsive to user actions. The default base behavior sets these softkeys to inactive.

\*Note: This property will only affect keypads when *KeypadConfigurationMode* = *kpcBase* and when the base is connected.

### **KeypadStarKeyEnabled (\* mReply2005)**

When set to true, the \* keypad key will be enabled. By default the \* key is disabled. When enabled, pressing the \* key will generate an OnKeypadNotification event.

\*Note: This property will only affect keypads when *KeypadConfigurationMode* = *kpcBase* and when the base is connected.

### **KeypadTransmitPowerLevel (\* mReply2005)**

The default setting is *powHigh*. This allows keypads to transmit at full power. Other settings include *powLow*, *powLowMid*, and *powMidHigh*. Normally full power is appropriate and results in the longest range of RF communication. Occasionally when interference is a problem, experimenting with lower power levels will yield less RF interference at the expense of keypad range.

\*Note: This property will only affect keypads when *KeypadConfigurationMode* = *kpcBase* and when the base is connected.

### **LastErrorCode (read-only)**

Stores the Error Code of the most recent error encountered. A value of zero represents no error. Can be cleared using *ClearLastError* method. Used in conjunction with *LastErrorMessage* property.

### **LastErrorMessage (read-only)**

Stores a description of the most recent error encountered. Empty string represents no error. Can be cleared using *ClearLastError* method.

### **MaxKeypads (read-only)**

Specifies the maximum number of keypads that the system will handle. Value varies by ReplyModel specified.

## ReplyModel

The Reply ActiveX Control is capable of communicating with three models of Reply product: Reply, ReplyEZ, and ReplyEU. Each product supports different keypad ranges and exhibits slightly different underlying behaviors. By selecting the correct model of Reply product, the ActiveX control can seamlessly allow your application to communicate with the device.

mReply2005 is the latest version of Reply base / keypad hardware. It supports properties, methods, and events not offered in previous Reply versions. These new properties are noted with "\* mReply2005" within the documentation.

Specifying mAutoDetect for the ReplyModel allows the OCX to detect the Reply model from the version reported by the base. Auto detection works for Reply model's 930 and 940.

Note: The ReplyModel property must be set prior to calling Connect().

Disclaimer: If the incorrect ReplyModel is specified for legacy bases (pre-930), results may be unreliable and data loss could occur. If the incorrect ReplyModel is specified for more recent bases, the Connect() call will fail and prevent an incorrect connection.

## SerialPort

Specifies the PC communications port to use for serial communications. This property must be set if *CommType* is set to *ctSerial*. Values range from 1 to 99 (default: 1).

Note: Must be disconnected to set this property. The control will raise an exception if an attempt is made to change this property while connected.

Note: The port value of your Reply device can be located using the Windows device manager.



### AvoidWifi (\* mReply2005, CRS941 and above )

Sets the system to avoid WIFI channels that may cause RF interference during a voting session.

Note: You must be connected to set this property. The property is stored in the base station and will only be changed on the setting of this property.

The CRS941 and above systems are frequency hopping to avoid interferences from other products. However, a heavily used wireless internet access point can make certain frequencies more difficult to transmit on. There are three commonly used channels for Wi-Fi access points: Channel 1, 6 and 11. The Reply® CRS941 and above systems can be set up to avoid 1 to 2 of these channels if needed. The available settings are displayed in Table 1. See your network administrator for help in determining the optimum setting.

**Table 1. Wifi Channel Avoidance Settings**

Avoid Wi-Fi Setting	Channels can be avoided
None	Use all available frequencies
Low	Avoid 2425 to 2475MHz (avoid Wi-Fi channels 6 and 11)
LowMid	Avoid 2450 to 2475MHz (avoid Wi-Fi channel 11)
LowHigh	Avoid 2425 to 2450MHz (avoid Wi-Fi channel 6)
Mid	Avoid 2401 to 2425 and 2450 to 2475MHz (avoid Wi-Fi channels 1 and 11)
MidHigh	Avoid 2401 to 2425MHz (avoid Wi-Fi channel 1)
High	Avoid 2401 to 2450MHz (avoid Wi-Fi channels 1 and 6)

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## METHODS

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### **AddKeypad ( Keypad#, Count )**

Call this method to add a keypad to the Keypad list. Calling this method with the *Count* parameter will add *Count* keypads sequentially (e.g. *AddKeypad(5, 3)* will add keypads 5,6,7). *Count* is optional, with a default value of 1.

### **AddKeypadByString ( sKeypads )**

Call this method to add keypads to the Keypad list by passing a formatted string. This method accepts a string of the following format “1, 3, 5-10, 20-30, 32”. Keypad numbers separated by commas are treated as individual keypads while keypads separated by a dash are interpreted as an inclusive range. Invalid string formats will raise an exception. For example, the string “1-10, 20-“ will result in an exception containing an invalid range error.

### **BeginQuestion(QuestionNumber) { \* mReply2005 }**

Calling this method initiates timestamp mode and stores the optional *QuestionNumber* parameter to be returned with *OnKeypadTimestamp* events. The *QuestionNumber* parameter is not meaningful to the base or OCX, it is simply included as a convenience for programmers wishing to better track which question a timestamp is associated with. To read timestamp values, call *RequestKeypadTimestamps()*.

\* Note: Calling *BeginQuestion* will clear the Serial Number buffer in the base.

### **ClearDataBuffer ()**

Call this method to clear the base station's data buffer. Note: Must be connected to call *ClearDataBuffer*.

### **ClearKeypadList ()**

Call this method to clear the entire contents of the *KeypadList*. Note: No *OnKeypadDataEvents* will be raised until keypads are added back to the *KeypadList*.

### **ClearLastError ()**

Call this method to clear most recent error information from *LastErrorCode* & *LastErrorMessage*.

### **CollectKeypadSerialNumbers() {\* mReply2005}**

Calling this method initiates collection of serial numbers from all responding keypads.

To read keypad serial numbers, call RequestKeypadSerialNumbers().

\* Note: Calling CollectKeypadSerialNumbers will clear the Timestamp buffer in the base.

### **Connect () : Boolean**

Call this method to establish a connection to a base station. The Connect method will block program execution until a connection to a valid Reply® base has been confirmed. If the connection method succeeds, true is returned, otherwise false is returned. If false, error information is available by checking the values of LastErrorCode and LastErrorMessage or from an Error Event or Exception. Current connection state can be queried by checking *Connected* property. If the control is already connected, the method exits and an OnDebug reminder event is raised. \*\* Previously an error or exception was raised.

### **Disconnect ()**

Call *Disconnect()* to close a connection to a base station. Current connection state can be queried by checking *Connected* property. If the control is already disconnected, this method has no effect.

### **IsKeypadInList( keypad# ) : Boolean**

Returns a boolean value that represents whether a keypad is in the list held by the *KeypadList* property. If the *KeypadList* argument is given, then the method will use that list instead.

### **IsKeyLocked( key#: String ) : Boolean**

Returns a boolean value that represents whether the specified key is locked or unlocked. A return value of True means that the key is inactive on the keypad device. Use *LockKey()* and *UnlockKey()* to change key lock settings. *Key#* must be in the range "0"- "9" or "\*". Note: *IsKeyLocked()* only returns the current key state in the ActiveX control. The actual state of keys on a given keypad are not accessible via this method.

### **LockKey( key#: string )**

Sets the specified key to inactive on the keypad device. Use *IsKeyLocked()* to determine current key lock settings. *Key#* must be in the range "0"- "9" or "\*". The Lock / Unlock status is applied globally to all keypads, without regard to the contents of *KeypadList* property.

### **LockAllKeys()**

Locks all keys on all keypads (all numeric keys and \* key – clear key is never locked).

### **RemoveKeypad ( keypad#, count )**

Call this method to remove a keypad from the Keypad list. Calling this method with the *count* parameter will remove *count* keypads sequentially (e.g., *RemoveKeypad(5, 3)* will remove keypads 5,6, and 7).

### **RemoveKeypadByString ( sKeypads )**

Call this method to remove keypads from the Keypad list. Calling this method with an *sKeypads* value of “2, 5-7, 9” will remove keypads 2, 5, 6, 7, and 9.

### **RequestKeypadSerialNumbers() {\* mReply2005}**

Calling this method causes the base to send all serial numbers it has collected from all responding keypads. Serial numbers are returned to the program via the OnKeypadSerialNumber event.

\* Note: Call CollectKeypadSerialNumbers() to begin collecting keypad serial numbers.

### **RequestKeypadTimestamps() {\* mReply2005}**

Calling this method causes the base to send all timestamps it has collected from responding keypads. Timestamps are returned to the program via the OnKeypadTimestamp event.

\* Note: Call BeginQuestion() to reset the timestamp timer and begin collecting keypad timestamps.

### **StartPolling ( )**

Call this method to initiate polling of keypads.

### **StopPolling ( )**

Call this method to end polling of keypads. No additional OnKeypadDataReceived events will be raised and any keypresses made after polling is stopped will be discarded.

**UnlockKey( key#: string )**

Restores the specified key to active on the keypad device. Use *IsKeyLocked()* to determine current key lock settings. *Key#* must be in the range "0-"9 or "\*". The Lock / Unlock status is applied globally to all keypads, without regard to the contents of KeypadList property.

**UnlockAllKeys()**

Restores all keypad keys to active on the keypad device.

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## EVENTS

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*Note: In the interest of performance, disable DebugEvents prior to building production release software.*

### **OnDebug( Message: string )**

Event that returns text strings reporting the status of the control at various points while connecting, communicating, and disconnecting. The OnDebug event is primarily intended for use in conjunction with a technical support request. A technical support representative may request that you collect specific debug information to help resolve your case.

If you are concerned that there is an internal malfunction or are merely curious, set the DebugEventsEnabled property to true, handle this event and watch the messages it reports. It will indicate if communication is occurring between an application and the base station.

### **OnError( ErrorCode: integer, Description: string )**

Alternative to error exceptions being raised for run-time errors. If the ErrorEventsEnabled property is true and the ErrorExceptionsEnabled property is false, the ActiveX control will raise OnError events instead of exceptions when communication with the base is lost. Note that some exceptions will still be raised if the ActiveX is given bad data (in this manner, the ActiveX helps the developer discern design errors from run-time errors). \*\*See Troubleshooting section for a list of ErrorCodes and Descriptions.

Keep in mind that OnError behaves differently than using exceptions. Exceptions alter program execution; you must implement your own error flow control if you choose to use the OnError event. For example, you can either write a method using exceptions:

```
void function myFunction()
{
    try {
        reply.Connect();
        reply.AddKeypadsByString("1-5000"); // will raise exception (out of range)
        . . .
    }
    catch {
        // recover from exception
    }
}
```

Or, you can set the ErrorEventsEnabled property to true and handle the OnError events.

```
boolean bContinueExecution; // instance variable for flow control

void function myFunction()
{
```

```

bContinueExecution := true;

reply.Connect();

if (bContinueExecution) // value could go to false from OnError event
    reply.ResetBase(); // command only executes if bContinueExecution is true
}

void eventHandler OnError (ErrorCode, Description)
{
    if (ErrorCode = -1) bContinueExecution = false;
}

```

### **OnKeypadDataReceived ( KeypadID: integer, Value: integer)**

The OnKeypadDataReceived event that returns the keypad ID and an integer value representing the keypress.

Note: Data events are only raised when a keypress is detected. No data events are raised for a keypad when no keypresses have occurred (i.e. there is no default indicator of keypad inactivity).

### **OnKeypadNotification ( KeypadID: integer )**

The OnKeypadNotification event is raised for each keypad that receives a keypress on the \* key. Reply systems prior to version 2.1 may not support OnKeypadNotification.

### **OnKeypadSerialNumber(KeypadID: integer, SerialNum: String, Version: String, BatteryLevel: integer, EndOfSerialNumbers: boolean) {\* mReply 2005}**

Event returns a text string containing the serial number of the represented by KeypadID. The version parameter represents the version of the code within the keypad unit. BatteryLevel signifies how much battery life remains on a scale of 1 – 4. The EndOfSerialNumbers flag signifies when the last keypad serial number event has been received.

OnKeypadSerialNumber events are received in a block consisting of one event for each keypad that has reported its serial number. OnKeypadSerialNumber events are initiated by calling RequestKeypadSerialNumbers().

\* Note: If only one event is received with a KeypadID = 0 and EndOfSerialNumbers = true, then no keypads reported their serial numbers. Keypads may be off or on a different channel from the base.

**OnKeypadTimestamp(KeypadID: integer, QuestionNumber: integer, Timestamp: integer, Version: String, BatteryLevel: integer, EndOfSerialNumbers: boolean) {\* mReply 2005}**

Event returns a QuestionNumber integer and a Timestamp representing the number of milliseconds elapsed between the call to BeginQuestion and the keypress made by the keypad user on the keypad membrane. \*Note: Timestamp is based on 50-millisecond blocks and will always be a factor of 50.

The version parameter represents the version of the code within the keypad unit. BatteryLevel signifies how much battery life remains on a scale of 1 – 4. The EndOfTimestamps flag signifies when the last keypad timestamp event has been received.

OnKeypadTimestamp events are received in a block consisting of one event for each keypad that has reported a timestamp. OnKeypadTimestamp events are initiated by calling RequestKeypadTimestamps().

\* Note: If only one event is received with a KeypadID = 0 and EndOfTimestamps = true, then no keypads reported a timestamp. Keypads may be off or on a different channel from the base or RequestKeypadTimestamps() was called before any keypad users could press a key.

**OnLowBatteryWarning (KeypadID: integer)**

This event returns keypad id of a keypad reporting low battery.

**OnSoftkeyDataReceived(KeypadID: integer, KeyValue: String) {\* mReply 2005}**

Event returns a text string containing "<", "=", or ">" signifying the softkey pressed on the keypad represented by KeypadID.



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## USING OCX WITH VISUAL STUDIO .NET

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Reply2005.OCX version 6.0.1 and later have been tested within the .NET programming environment.

To incorporate the OCX within your .NET application, refer to the following steps:

- 1) Create a new application project within your .NET solution
- 2) Select Project > Add Reference...
- 3) Select the COM tab
- 4) Locate Reply2005 ActiveX Control. Highlight it and click the Select button. Then click OK.  
  
\* Note: If the Reply2005 control is not listed, you will need to install it again using regsvr32.exe.
- 5) To place the Reply2005 control within your toolbox, right-click on the current toolbox tab (or add a new tab) and click Customize Toolbox.
- 6) Locate ReplyX control within the Reply2005 library and check the box. The control icon will now appear within on toolbox tab.

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## TROUBLESHOOTING

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### Error Codes

Refer to  
OnDebug event  
description for  
additional  
troubleshooting ideas.

-1	Connection Error (wrong port, base disconnected / off, etc.)
-2	Process Error (must either connect or disconnect before issuing command)
-3	-- currently unused --
-4	Invalid value / range
-5	Invalid data from base (reset base – may signify hardware problem)

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## CONTACTING TECHNICAL SUPPORT

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When contacting technical support, please include all of the following information:

- Reply version (see ControlVersion property)
- Base station version (see BaseVersion property)
- Operating system (the operating system you are using)
- Development language and version (for example, Visual Basic 6 - service pack 2)
- Exact error message(s)
- Description of steps leading to error (what properties / methods led to error)

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## REVISION HISTORY

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### REPLY OCX REVISION

#### Version 3.0.1

(Initial Production Release)

#### Version 5.0.2

(Renumbered production release)

#### Version 5.0.3

- Fixed locking of \* key in conjunction with LockAllKeys and UnlockAllKeys
- Improved performance of individual key unlocking – removed redundant unlocks
- Modified LockKey, UnlockKey, and IsKeyLocked parameter values

#### Version 5.2.1

- Added properties – LastErrorCode & LastErrorMessage
- Added method – ClearLastError()
- Added exception property – ErrorExceptionsEnabled  
Note: This new property means that Exceptions and Error Events are no longer mutually exclusive.
- Modified KeypadList property (read-only, returns comma-delimited list of keypads)
- Fixed recursive exception on failed connect > successful connect > disconnect
- Modified Connect() method to block until connection is verified – boolean result reflects success / failure.
- Modified Connect() so duplicate calls on already connected instance no longer raises an Error. Instead an OnDebug reminder event is raised and the method exits returning false.
- Updated BaseVersion property to more accurately report legacy bases

#### Version 6.0.1

##### Added support for new model of Reply hardware

- Added detailed explanation for ErrorCodes in Troubleshooting section of document
- Added new properties
  - ReplyModel (added option mReply2005)
  - BaseChannel
  - BaseSerialNumber
  - KeypadDigitEcho
  - KeypadStarKeyEnabled
  - KeypadLowBatteryNotification
  - KeypadOnlyAcceptInitialResponse
  - KeypadConfigurationMode
  - KeypadAddressChannelShortcutsEnabled
  - KeypadGlobalConfigurationLock

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5/7/2008 8:04 AM

- KeypadSoftKeysEnabled
- KeypadTransmitPowerLevel
- Added new methods
  - BeginQuestion()
  - CollectKeypadSerialNumbers()
  - RequestKeypadSerialNumbers()
  - RequestKeypadTimestamps()
- Added new events
  - OnSoftkeyDataReceived
  - OnKeypadTimestamp
  - OnKeypadSerialNumber

#### **Version 6.0.2**

- Fixed bug with BaseVersion property

#### **Version 6.0.7**

- Expanded support for COM ports 1 – 99
- Added Reply model AutoDetect capability
- Added detection of lost base connection during non-polling periods
- Added blocking for read of BaseVersion property (version is read before Connect method returns and Connected property reads True)

#### **Version 6.0.8**

- Fixed filtering on KeypadList for keypad notification and softkey events

#### **Version 6.0.9**

- Fixed bug reading large numbers of timestamps and serial numbers

#### **Version 6.0.10**

- Improved detection of non-Reply serial devices

#### **Version 6.0.11**

- Fixed error handling routines

#### **Version 6.0.12**

- Increased message speed

## REPLY OCX REVISION ( CONT. )

### Version 6.0.13

- Fixed error handling routines

### Version 6.0.14

- Multiple model matrix

### Version 6.0.15

- Added Wifi Avoidance property for the Reply Worldwide USB Base Stick

## DOCUMENTATION REVISIONS

In addition to updating documentation to reflect OCX changes listed above, the following documentation changes have been made:

### Version 3.0.1 (Initial Production Release)

### Version 5.0.3

- Modified LockKey, UnlockKey, and IsKeyLocked parameter values

### Version 5.2.1

- Modified descriptions for KeypadList and KeypadListCount to reflect functional changes
- Added detailed explanation for ErrorCodes in Troubleshooting section of document
- Added descriptions for new properties / method
  - LastErrorMessage, LastErrorCode, ClearLastError()
  - ErrorExceptionsEnabled

### Version 6.0.1

- Added descriptions for new properties / methods
- Added sample code for using Reply OCX with .NET programming environment

### Version 6.0.11

- Changed version and name of this document to reflect that of the OCX itself.

## DOCUMENTATION REVISIONS ( CONT. )

### Version 6.0.15

- Added Wifi Avoidance property description
- Changed version and name of this document to reflect that of the OCX itself.